



CEDAR COTTAGE

MEANDER

Terms & Conditions

CHECK-IN / CHECK-OUT

You can check-in any time from **3pm** local time. We use a smart lock on the front door that is accessed via a key code. We will email your unique key code to you prior to check-in. Please note that your code will not be activated earlier than 3pm. If there are any problems, please contact us and we can unlock the door remotely for you.

Please let us know if you'd like to meet us when you check-in and we will happily show you around.

Check-out is at **11am**; however, we can extend this to 1:30pm for a small fee.

EXTENDING YOUR STAY

You can extend your stay (depending on availability) by contacting us before you arrive.

If you are already staying with us and would like to stay longer, please let us know at least **24 hours before** your check-out date. We will do our best to accommodate your new plans.

CANCELLATION

Life happens. We get that.

Reservations are fully refundable **14 days prior** to check-in.

Reservations cancelled **48 hours prior** to check-in will be credited towards a future stay of equal or lesser value.

Cancellations received after **48 hours** prior to check-in will not be refunded or credited and will be charged in full. This includes no-shows.

To cancel a reservation, please email hello@cedarcottagemeander.com

COMPLIMENTARY ITEMS

We are pleased to offer the following complimentary items during your stay:

- Cotton slippers
- Aesop handwash
- Ecotick toiletries – Wallawa Indigenous Botanical Skincare (body wash, shampoo, conditioner and moisturiser)

Alternatively, we will be trialling Tasmanian made and owned Millie Organics range (body wash, shampoo, conditioner and moisturiser) as we would rather support local business.

- Unlimited WiFi
- Coffee beans, sugar, a selection of teas, and hot chocolate
- [Ashgrove Full Cream Milk](#) 1L (please advise if you would prefer almond, soy, or have another preference)
- Spices and herbs: black peppercorns, rock salt, cinnamon, nutmeg, cloves, cumin, chili flakes, chili ground, smoked paprika, bay leaves, oregano, turmeric
- Olive oil
- Balsamic and white wine vinegar

HOT TUB

It's a great spot to stargaze, but please no more than four (4) people at a time in the tub. Please do not submerge your head underwater. There's a lake up the road if you would like to go snorkelling!

ROOM CLEANING

A complimentary room refresh (including clean linens, towels and toiletries) is offered every **five (5)** days to all guests staying with us for longer periods.

CHILDREN

Unfortunately, we do not allow children **under 12** to stay. The property is not suitable for children as we have a number of unfenced dams. Babies, 12 months and under, are welcome at no extra cost.

PETS

We love pets of all kinds, but this is not the right property for them and they cannot stay. Service animals excepted.

SMOKING

Breathe easy. Cedar Cottage Meander is a **non-smoking** property inside. This applies to traditional smoking methods and all electronic delivery systems, including vapes,

vaporizers, vape pens, hookah pens, electronic cigarettes (e-cigarettes or e-cigs), e-pipes, and any variations of the foregoing regardless of the product type.

Any smoking in the rooms or lingering smoking scents in rooms will result in a disappointed look and a **\$100 cleaning fee**.

DAMAGES

We want you to have a great time when you are here. But if things get too crazy, we go by the old-school rule of **'you break it, you buy it'** and property damages or missing items will be charged to your credit card at market value.

Pre-existing damages or room issues must be reported to us immediately after check-in to avoid responsibility and potential charges.

DRUGS

The use of illegal drugs is not permitted anywhere on the property and will be grounds for **terminating your stay without a refund**.

YOUR OBLIGATIONS

- You agree to comply with the regulations set out in any property manual at Cedar Cottage Meander and any other regulations reasonably specified by us from time to time and ensure that they are observed by all members of your party.
- You agree to keep and leave Cedar Cottage Meander and the furnishings, including items such as kitchen equipment, crockery and glasses clean and in good condition.
- You agree not to cause any damage to the walls, doors, windows or any other part of Cedar Cottage Meander nor to do anything that may be reasonably considered to cause a nuisance or annoyance to us or to any other occupier of adjoining or neighbouring properties.
- You agree to take all necessary steps to safeguard your personal property while at Cedar Cottage Meander.
- You agree to ensure that each member of your party is covered by comprehensive travel insurance (including cancellation, flight delays, loss and damage to baggage and other property) and health insurance (including evacuation and repatriation coverage).

- You cannot allow more people to stay at Cedar Cottage Meander than expressly authorised, nor can you significantly change the makeup of the party during your stay at Cedar Cottage Meander, nor can you take your pet into Cedar Cottage Meander unless permitted by us in writing in advance. If you do so, we can refuse to hand over Cedar Cottage Meander to you or can require you to leave it.
- We will treat any of these circumstances as a cancellation of the Booking by you and we shall be under no obligation to refund you for any fees already paid to us in those circumstances. Any refund will be at our sole discretion.
- You agree to allow us or any representative of ours access Cedar Cottage Meander at any reasonable time during your stay for the purpose of essential repairs, in an emergency or to ensure you are complying with this Booking Contract.

CONTACT US

Please feel free to contact us if you have any questions. 😊

Phone: 03 6251 1738
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Website: www.cedarcottagemeander.com